coach charter specialists & day tour operator

cairns : australia
Created as a joint initiative between The Travel Corporation’s (TTC) family of brands, the TreadRight Foundation is a not-for-profit working to ensure the environment and communities we visit remain vibrant for generations to come. By providing grants to organisations that encourage sustainability in different destinations, we hope to maintain the natural attractions and unique heritages across the world that define each region.

To date, TreadRight has helped support some 45-plus sustainable tourism projects worldwide. Within Cairns, Down Under Tours and the Treadright Foundation are foundation members of Citizens of the Great Barrier Reef, an organisation who’s mission is to engage a worldwide community to support positive action for the future of the reef and the planet. Please visit Treadright.org to see the many amazing global projects we have been supporting for over 10 years.
At Down Under Tours we abide by the motto ‘Our People Make the Difference’. It is our driver/guides and hostesses, sales team, reservations and operations, IT, mechanics and administrative people who define our standards of quality and consistency. We have a culture of striving continually for excellence in all that we do.

Down Under Tours is Tropical North Queensland’s leading day tour operator. We are blessed to have two World Heritage listed areas on our doorstep; the Daintree Rainforest and the Great Barrier Reef. Our comprehensive day tour program encompasses the most popular destinations of Kuranda, Cape Tribulation and Daintree, taking in this amazing World Heritage listed area.

Our driver/guides and Hostesses are passionate about our destination, and love to share their knowledge and experience with our customers. All tours are operated in our superior fleet and are designed to ensure maximum comfort and safety, with features including panoramic side windows to enable exceptional viewing.

Down Under Tours also operates an extensive Group Charter Division. Our superior fleet of Australian built vehicles fitted out with leather seats and timber floors, and our exceptional customer and client service sets us apart from our competitors.

Our experienced Groups Department can assist with all transport requirements from itinerary planning, airport and dinner transfers, special interest groups, series groups, extended touring and Conferences & Incentives.

We have come a long way from our humble beginnings in 1990 when brothers Gordon and James Dixon, along with their partners Helen and Jann, founded the company. Being raised in a family business in transport and logistics, it was a natural progression for the two brothers to establish their own company.

In 1990 we started out with 6 vehicles and a handful of staff. This has steadily grown over time to now having the most modern, luxury fleet of 39 vehicles and employing 58 local staff.

The focus of Down Under Tours has always been exceptional customer service and value for money experiences. It has been instilled in our staff that every day you go out you are delivering dreams. Through this philosophy we have continued to flourish and with a major focus on IT, our ability to deliver the best product and experiences to our clients has become a reality.

In 2017, AAT Kings (who are owned by The Travel Corporation [TTC], the largest privately owned travel company in the world) purchased Down Under Tours securing our long term future.

Down Under Tours Australia – the transportation specialists.

A Family Affair

Down Under Tours is part of The Travel Corporation [TTC], a 4th generation, family-owned business with over 100 years of travel expertise and passion. With a multi award-winning portfolio ranging from luxury hotels and boutique river cruises, to independent holiday package companies and a variety of guided travel experiences, TTC offers something for everyone. We are worldwide experts with 30 travel and tourism brands spanning over 70 countries, managed by 40 sales offices and over 10,000 team members, serving over 2 million customers annually. We pride ourselves on taking a long-term view, with an ethos of attention to detail in all areas of the company.

Please visit TTC.com to see our complete family of brands.
Down Under Tours is the leading tour and transportation operator in the Cairns Great Barrier Reef region, with the largest fleet of coaches and an unparalleled reputation for excellence in charter.

Combining the most modern fleet of 5 star luxury vehicles with the renowned dedication and professionalism of our dynamic Operations Team, gives Down Under Tours the winning edge!

Catering in all aspects of charter from Airport Transfers to full day charters incorporating the many attractions our region has to offer, our expert Groups Department can assist with all your transportation needs. For local itinerary planning, booking side tour attractions, extended touring requirements - our Groups Department will guarantee your touring is trouble-free.

Down Under Tours is also proud to be the leading Incentive & Convention professionals in the Far North, with a wealth of experience and know-how at our fingertips. We have catered to the diverse needs of groups from 40 to 4000 people, and we pride ourselves on our ability to provide superior level service second to none for conventions, incentives and private charters.

With our flexible fleet and superior logistics, Down Under Tours can undertake rapid point-to-point group movements for convention shuttles, off-site event transfers, and airport transfers from Cairns Domestic and International Airports to all points between Mission Beach and Cape Tribulation.

Safety is more than a seatbelt:
To ensure maximum safety and efficiency of our fleet, Down Under Tours has installed MT Data, Australia’s most advanced GPS Tracking System. The MT Data system is fitted to all vehicles.

Features of the system include:
- The ability to track vehicles real-time
- Accurate fuel consumption of each vehicle
- Benchmark calibrations set for ‘comfortable ride’ and fuel efficiency
- Specific reporting of:
  - Hard Driving (braking, accelerating, cornering) as G-force sensors are fitted to all vehicles
  - Excessive idling
- Driver speed limit warnings
- Immediate alert for accidents
- Each driver has a weekly scorecard
- Passenger satisfaction (time and comfort)
- Driver education
- Driver productivity

For quotations, bookings or general enquiries please contact:
phone: +61 7 4047 9004  •  email : groups@downundertours.com
**our fleet : we choose to buy Australian built coaches**

**44-53 Seater**  
Our 44-53 seat vehicles are made up of Denning Phoenix & Volvo vehicles. All vehicles are equipped with leather seats & timber floors. All vehicles are seat-belt equipped.

**28 Seater**  
These custom-built vehicles are predominately used for our Cape Tribulation (CTR) FIT tour, however can be used for selected touring. Features include 2x2 leather seating & panoramic windows to maximise viewing.

**20 Seater Coaster**  
Additional features to your standard Coaster include leather seats, lap sash seat-belts, wooden floors, premium sound system with CD/DVD player & tinted windows.

**Wheelchair Vehicles**  
We have a dedicated wheelchair vehicle that is available for your charter requirements. This is a 19 seat vehicle that can take a maximum of four wheelchairs. Please advise reservations if a wheelchair vehicle is required.

- 1 WHEELCHAIR | 17 OTHER PASSENGERS
- 2 WHEELCHAIRS | 16 OTHER PASSENGERS
- 3 WHEELCHAIRS | 14 OTHER PASSENGERS
- 4 WHEELCHAIRS | 12 OTHER PASSENGERS
The Wet Tropics World Heritage Area covers approximately 900,000 ha and is framed by the Great Dividing Range and the Coral Sea. Stretching from Cooktown in the north and Townsville in the south this unique World Heritage protected area is world renowned for its biological diversity and exceptional natural beauty.

Mossman Gorge: Visit the Mossman Gorge Centre and enjoy morning tea before boarding the shuttle for your transfer into Mossman Gorge. Discover secrets of the world’s oldest tropical rainforest as your driver/guide takes you on a guided walk through the Gorge boardwalk, sharing their knowledge of this enchanting World Heritage listed rainforest environment.

Daintree River Cruise: Hop aboard the Daintree River Cruise and reach an understanding of the intricate Daintree eco-system for one hour. Keep an eye out for birds, tree snakes, unique plants and of course the estuarine crocodile.

Tropical Lunch: Enjoy a delicious tropical lunch in the rainforest of Noah Valley - this area is renowned for the existence of primitive flowering plants including the Idiospermum which links back to the most ancient lineages of plants found in the world today.

Cape Tribulation: Where the rainforest meets the reef. Walk on this world-renowned rainforest beach named by Captain Jame Cook in 1770, and admire the coastline and fringing coral reef from the Kulki Lookout.

Daintree Ice Cream Company: Stop for an afternoon refreshment included. Enjoy a delicious exotic fruit ice cream cup featuring four local flavours.

Alexandra Lookout: After winding through the rainforest, enjoy this spectacular outlook over the Daintree River estuary, Snapper Island and beyond to the Coral Sea.

Tour Itinerary...
- Hotel pick-up
- Mossman Gorge: inc. morning tea & driver guided walk
- Daintree River Cruise
- Alexandra Range Lookout
- BBQ Lunch in rainforest setting
- Cape Tribulation beach
- Daintree Ice Cream Company: sample included
- Daintree Ferry crossing
- Max. 28 People

Tour Options...
- DAYS OF OPERATION: DAILY: ex Cairns & Cairns Beaches
  DEPARTS: 7.00am
  RETURNS: 6.30pm

- DAYS OF OPERATION: DAILY: ex Port Douglas
  DEPARTS: 8.00am
  RETURNS: 5.00pm

Other Information...
- Minimum age 4 years old

What to Bring...
- Comfortable clothes & walking shoes
- Umbrella (in wet weather)
kuranda boarding pass

SKIRT THE TICKET LINES
Kuranda Boarding Pass is offered to all Down Under Tours passengers who travel with us to Kuranda.

Written itinerary is available on every Kuranda tour in six foreign languages:
- Passengers check-in as they board the coach.
- Express check-in at Skyrail Rainforest Cableway. Your clients can go directly to the boarding queue at their allocated time.
- Express check-in at Kuranda Scenic Railway with pre-allocated reserved seating. Carriage and seat numbers are on your clients Kuranda Boarding Pass; they simply board the Kuranda Scenic Railway at the appropriate time.
- Highly detailed information of your client’s day
- 10% discounts into iconic Kuranda Attractions
- Detailed Map of Kuranda

add ons

Skyrail Diamond View
Skyrail Rainforest Cableway’s Glass Floor “Diamond View” Gondolas provide guests with the unique perspective of looking straight down from the treetops to the forest floor below. AVAILABLE ON ALL KURANDA TOURS

Gold Class
Experience your scenic rail journey in the splendour of Gold Class. Take in the luxury & heritage of club class lounge seating, while enjoying a drink & locally produced delicacies. AVAILABLE ON 9.50am & 3.30pm TRAINS

wheelchair friendly tours

Please advise at time of booking if a wheelchair friendly vehicle service is required. To enable loading onto the Skyrail Rainforest Cableway, wheelchairs cannot exceed 630mm in width and 950mm in length and must be capable of being tilted backwards.

For specific wheelchair friendly tours look for this icon.
Surrounded by World Heritage rainforest, Kuranda is well known as the Village in the rainforest attracting visitors for well over a century. Visitors flock to this tiny village to enjoy both the stunning natural beauty of the village, and the relaxed atmosphere of the local markets – open daily.

This spectacular experience travels over dozens of bridges, 93 curves and through 15 tunnels hand-made by our pioneers over 120 years ago. Traversing the World Heritage listed Rainforest of the Barron Gorge National Park. The journey takes approximately 1hr 30mins with one stop along the way at the Barron Falls lookout. All tours either start or finish at Freshwater Station.

“The World’s Most Beautiful Rainforest Experience” takes you on a journey over and through Australia’s World Heritage listed Tropical Rainforest. Glide just metres above the canopy on the 1hr 30min journey which includes time to explore this ancient environment at the Red Peak and Barron Falls stations.

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Tjapukai Aboriginal Cultural Park:
Witness the ancient dreamtime story of the Tjapukai people’s belief in the creation of the world through live performance and the world’s most technologically advanced visual effects. Experience traditional Aboriginal dance shows in the Cultural Dance Theatre. Watch Indigenous performers bring the world’s oldest living culture to life through traditional dance, art and interactive demonstrations. Demonstrations include bush food & medicine, hunting & weapons, interactive didgeridoo show and boomerang and spear throwing.
Tour Code: KRST/PKRST only: Enjoy lunch before departing for Skyrail.

Rainforestation:
Rainforestation is set in 40 hectares of lush gardens and tropical rainforest. Board the amphibious Army Duck for a different look at the rainforest. An experienced guide will show you unique tropical fruits, ancient rainforest plants and point out a number of our native animals as you meander through the rainforest.
Visit the Koala & Wildlife Park. Cuddle a koala (own expense), smile at a crocodile and hand feed the kangaroos and wallabies before returning to Kuranda.
Tour Code: KRPS/PKRPS only: Join the Dreamtime Walk for an insight into ancient Aboriginal Culture. The Pamagirri Dancers perform a range of native dances in the Rainforest Amphitheatre reflecting their culture. A delicious BBQ lunch is also included.

Tour itinerary...
- Hotel pick-up
- Entry to Tjapukai Aboriginal Cultural Park, which includes all theatres, Aboriginal dances, boomerang & spear throwing & bush medicine
- Delicious lunch at Tjapukai [KRST/PKRST ONLY]
- Skyrail Rainforest Cableway 12pm [KRST] or 12.45pm [KRST]
- Free time in Kuranda: approx 1.5 hours
- Kuranda Scenic Rail 3.30pm
- Return accommodation transfers

Upgrade options...
- Skyrail Diamond View • Gold Class

Tour options...
- Hotel pick-up
- Kuranda Scenic Rail
- Free time in Kuranda: approx 1hr
- Transfer to Rainforestation:
  - KQRS: Army Duck & Wildlife Park
  - KRPS: Army Duck, Wildlife Park, Dreamtime Walk, Pamagirri Dancers & Aussie BBQ lunch
- Transfer to Kuranda
  - 3.30pm Skyrail Rainforest Cableway
  - Hostess assisted
  - Return accommodation transfers

Upgrade options...
- Skyrail Diamond View • Gold Class
Hartley’s Crocodile Adventures:
Hartley’s Crocodile Adventures - the best place to see crocodiles in North Queensland! There is plenty of free time to explore the park and all its wildlife including the unique eco experience of the Wetlands Cruise through the ecologically significant Melaleuca wetlands; the domain of the saltwater crocodile.
There is an abundance of wildlife including water birds, turtles, wallabies and cassowaries. See the notorious head shake and death roll of a huge crocodile at the Crocodile Attack Show, also the opportunity to hold a crocodile or cuddle a koala for a photo (own expense). Discover the world’s most venomous snakes at the Snake Show before your return transfer.

Hartley’s HALF DAY
Inc. Return Transfers

Hartley’s Crocodile Adventures:
Simply the best place to see crocodiles and local wildlife in Tropical North Queensland. Enjoy the scenic drive and informative commentary provided as you travel the Great Barrier Reef Drive to Hartley’s Crocodile Adventures. Enjoy our entertaining and educational wildlife presentations including snakes, cassowaries, koalas, crocodiles, quolls and much more. Take a boat cruise on Hartley’s Lagoon to see crocodiles and other wildlife on our melaleuca wetland. See the notorious head shake and death roll of a huge crocodile at the Crocodile Attack Show. Discover the world’s most venomous snakes at the Snake Show or cuddle a koala before your return transfer. Hartley’s Crocodile Adventures was created as a showcase for ecotourism and environmental sustainability.

tour itinerary…
• Hotel pick-up
• Kuranda Scenic Rail
• Limited time in Kuranda [1 hour]
• 11.30am Skyrail Rainforest Cableway
• Coach transfer & entry to Hartley’s Crocodile Adventures
  2.00pm Snake Show
  2.30pm Wetlands Cruise
  3.00pm Crocodile Attack Show
  3.45pm Wallaby & Quoll Feeding
  4.15pm Cassowary Feeding
  4.30pm Koala Feeding
• Return accommodation transfers

add on
• Koala, crocodile and snake photos at own expense

tour options…
• Hotel pick-up
• Coach transfer to Hartley’s Crocodile Adventures:
  2pm Snake Show
  2.30pm Wetlands Cruise
  3.00pm Crocodile Attack Show
  3.45pm Wallaby & Quoll Feeding
  4.15pm Cassowary Feeding
  4.15pm Cassowary Photo
  4.30pm Koala Feeding
• Return accommodation transfers

upgrade options…
• Skyrail Diamond View
agents log-in  agents.downundertours.com
LOGIN : dut  PASSWORD : travel99

familiarisation policy
To assist in selling our products, Down Under Tours would be delighted for you to experience one of our fantastic products when visiting Cairns and the Great Barrier Reef Region. Down Under Tours offers all industry colleagues [travel agents, reservations consultants and product managers] FOC travel. Friends and family travel at a discounted rate. [Four full working days notice is required for all famil requests]. Please contact sales@downundertours.com for requests.

PRE-ALLOCATED SKYRAIL RAINFOREST CABLEWAY & KURANDA SCENIC RAIL TICKETS. SKIP THE TICKET LINES+

Drivers check-in passengers as they board the coach: No Pay on Board vouchers allows for a quick and easy check-in, not to mention a better travel experience!

Express check-in at Skyrail Rainforest Cableway: You can go directly to the boarding queue of Skyrail at your allocated time as the Kurando Boarding Pass incorporates your Skyrail ticket.

Express check-in at Kurando Scenic Railway: Kurando Scenic Rail pre-allocated reserved seating - carriage and seat numbers are on your Kurando Boarding Pass. You can simply board the Kurando Scenic Railway at the appropriate time.

Highly detailed information of your day: Ensuring your day runs smoothly. Includes tour itinerary, timings and also handy hints on how to make your day as enjoyable as possible. Available in six languages.

Discounts into iconic Kurando attractions: Including Birdworld, Australian Butterfly Sanctuary and Kurando Koala Gardens

Detailed Scaled Map: With a key to highlight points of interest such as free shuttle bus departure locations, cafés, attractions, and ATM machines.

Hostess assisted returns from Skyrail Rainforest Cableway

CONDITIONS: 1. Down Under Tours (“DUT”) accepts no responsibility for passengers or their property failing to be at designated points at designated times or for any loss or damage arising out of such failure. 2. The laws of Queensland govern the tour. 3. Not available from Holloways Beach, Machans Beach and Yorkey’s Knob. 4. Childrens ages 4-14 inclusive. Children under the age of 4 travel free of charge unless specified. 5. A 25% fee applies for any cancellations on day of travel, or for passengers who fail to appear on day of departure. 6. The Kurando Scenic Rail (KSR) is subject to extreme weather conditions resulting in non-operation. In this instance, return Skyrail will be provided to substitute the KSR portion. You will be advised on the day of alternative arrangements that will be available to you. 7. Cancellation fee applies on all Gold Class bookings amended or cancelled on day of departure. 8. Allow a 15 minute window from pick-up time. 9. Merchant fees apply on all credit card payments. We accept Visa, Master Card & Amex. 10. Valid to 31/3/2019. Down Under Tours Australia A.B.N. 19 011 012 945  •  P.O. Box 5670, Cairns QLD 4870  •  FOR FULL LIST OF TERMS AND CONDITIONS PLEASE REFER TO www.downundertours.com/conditions

RESERVATIONS : 6am-6.30pm
[07] 4047 9066

EMAIL: res@downundertours.com • www.downundertours.com