TRADE COPY ONLY 2016



day tour operator & coach charter specialists





about us

Down Under Tours are the leading Day Tour Operator and Transportation Company in North Queensland. As our company slogan says, "Our people make the difference". It is a fundamental principle permeating every aspect of our company and its endeavors. The extensive diversity of our day tour product range enables us to offer our customers an array of convenient itineraries and varied experiences, which meet, and exceed all expectations. We offer a variety of world class products, including full and half day tours to Kuranda incorporating Skyrail Rainforest Cableway and the Kuranda Scenic Railway with options to include Hartley's Crocodile Adventures, Tjapukai Cultural Park and Rainforestation; full day tours encapsulating the pristine Cape Tribulation and the Daintree regions.

Down Under Tours offers one of the most modern fleets in Australia. To ensure maximum safety and efficiency of our fleet all vehicles are fitted with MT Data, Australia's most advanced GPS tracking System.

All passengers that travel are fully paid prior to travel; this ensures your clients a prompt and efficient transfer service. Our Kuranda vehicles are limited to only 10 hotel transfers, eliminating long periods on the coach for your clients. Hostess assisted returns from Skyrail Rainforest Cableway ensures a smooth end to the day for your clients.

Skyrail Diamond View:

Skyrail Rainforest Cableway's

Glass Floor "Diamond View"

Gondolas provide guests with

the unique perspective of

looking straight down from the treetops to the forest

floor below.

foreign language options AVAILABLE DAILY



kuranda boarding pass

Kuranda Boarding Pass is offered to all Down Under Tours passengers who travel with us to Kuranda. The Kuranda Boarding Pass offers your clients a **smarter, faster check-in** service for their Kuranda Tour.

Key benefits are...

- Written itinerary is available on every Kuranda tour in six foreign languages
- Passengers check-in as they board the coach.Express check in at Skyrail your clients can go
- directly to the boarding area. • Express check in at Kuranda Scenic Railway
- with pre-allocated reserved seating. Carriage and seat numbers are on your clients Kuranda Boarding Pass, they simply board the Kuranda Scenic Railway at the appropriate time.
- Highly detailed information of your client's day: Includes tour itinerary, timings & handy hints to ensure their day is as enjoyable as possible.
- 10% discounts into iconic Kuranda Attractions by showing their Kuranda Boarding Pass.
- Detailed Map of Kuranda: includes highlighted points of interest.

Gold Class:

gps activated audio commentary

Down Under Tours offers GPS and manually activated audio commentary on our Cape Tribulation Daintree and Mossman Gorge tour (CTR) and Daintree Walkabout (DWA) tour.

Using the latest technology the system comes with the following features...

- Completely Portable & Wireless
- GPS Activated Commentary
- Studio Quality Audio
- Volume control
- 3.5mm jack (compatible with most smartphone headsets)

Commentary is delivered with sound effects and music, creating a truly memorable experience.





Pre-purchase headsets for \$5 or they can be purchased on the day from your driver. Available on Cape Tribulation, Daintree and Mossman Gorge [CTR] and Daintree Walkabout [DWA] tours only.



Experience your scenic rail journey in the splendour of Gold Class. Take in the luxury & heritage of club class lounge seating, while enjoying a drink & locally produced delicacies.

AVAILABLE ON 9.50am & 3.30pm TRAINS



AVAILABLE ON ALL KURANDA TOURS

add ons

PLEASE ADVISE OUR RESERVATIONS TEAM AT TIME OF BOOKING IF FOREIGN LANGUAGE BOARDING PASS PREFERENCE AND/OR GPS ACTIVATED COMMENTARY IS REQUIRED • PH: 0061 7 4035 5566 • EMAIL: res@downundertours.com



kuranda • train • skyrail rainforest cableway combinations



The picturesque mountain retreat of Kuranda Village is just 25km northwest of Cairns in Far North Queensland and is surrounded by World Heritage Rainforest. Kuranda is well known as the Village in the Rainforest and has been attracting visitors for well over a century.

Today visitors flock to this tiny village to enjoy both the stunning natural beauty of the village, and the relaxed atmosphere of the local markets. The Heritage and Kuranda Markets are open 7 days a week selling unique souvenirs and gift items.



Skyrail is "The World's Most Beautiful Rainforest Experience" taking you on an unforgettable journey over and through Australia's World Heritage listed Tropical Rainforest. Glide just metres above the canopy in Skyrail's comfortable six-person gondola cabins, enjoying spectacular views of the rainforest, tropical Cairns, the Coral Sea and the lush Cairns Highlands. Travel time is approx. 1hr 30mins and there are two rainforest stations, Red Peak and Barron Falls, which provide the opportunity to explore and learn about this ancient environment. See map above for further information on Skyrail.



Kuranda Scenic Railway is the original scenic rail journey to Kuranda. This spectacular experience travels over dozens of bridges, 93 curves and through 15 tunnels hand-made by North Queensland's pioneers over 100 years ago.

Traversing the World Heritage listed Rainforest of the Barron Gorge National Park this is one of the world's great railway journeys.

The journey takes approximately 1hr 30mins with one stop along the way at the Barron Falls lookout. See above for route and further information. All tours either start or finish at Freshwater Station.

SKYRAIL RAINFOREST CABLEWAY - KURANDA SCENIC RAIL TOURS								
TOUR CODE		ACCOM. PICK-UPS FROM	SKYRAIL DEPARTURE	FREE TIME KURANDA	SCENIC RAIL DEPARTURE			
KSQ	DAILY FROM CAIRNS & CAIRNS BEACHES	8-9am OR 10am	9.45am OR 11am	1.5 or 3 hours	2 or 3.30pm			
PKSQ	EX PORT DOUGLAS ONLY	10am	11.30am	2.5 hours	3.30pm			
KSQ	EX CAIRNS ONLY ~ AFTERNOON HALF DAY	11.45am -12.15pm	12.30pm	1.5 hours	3.30pm			
KURANDA SCENIC RAIL TOURS - SKYRAIL RAINFOREST CABLEWAY								
TOUR CODE		ACCOM. PICK-UPS FROM	SCENIC RAIL DEPARTURE	FREE TIME KURANDA	SKYRAIL DEPARTURE			
KQS	EX CAIRNS ONLY ~ MORNING HALF DAY	7.15 - 8am	8.50am	1.5 hours	11.30am 🛛 👝			
KQS	DAILY FROM CAIRNS & CAIRNS BEACHES	7.15 - 8am	8.50am	2.5 hours	1.45pm			
PKQS	EX PORT DOUGLAS ONLY	7.50 - 8.20am	9.50am	2.5 hours	1.45pm			
KSD	SELF DRIVE OPTION ~ MEET AT SKYRAIL	10.30am [SKYRAIL BUS STOP]	2 or 3.30pm	1.5 or 3 hours	10.45am			

FOR CURRENT PRICING EMAIL sales@downundertours.com OR REFER TO www.downundertours.com

tjapukai• kuranda

Tiapukai Aboriginal Cultural Park: This morning be greeted by your driver who will issue your Kuranda Boarding Pass. We then transfer you to Tjapukai Aboriginal Cultural Park where you will be welcomed, before exploring the park. Experience traditional Aboriginal dance shows in the Cultural Dance Theatre and see first hand the distinct differences between the two cultures. Demonstrations include bush food & medicine, hunting & weapons, interactive didgeridoo show and boomerang and spear throwing.

Tour Code: KRST/PKRST only: Enjoy lunch before departing for Skyrail.

Skyrail Rainforest Cableway: A short distance from Tjapukai [Approx 100m] is Skyrail Rainforest Cableway where you will experience an interpretative, educational and totally unique perspective of the World Heritage Rainforest.

Kuranda Village: Free time to do your own exploring.

Kuranda Scenic Rail: At the scheduled time, board the Kuranda Scenic Rail - your seats are pre-allocated. Your journey winds through 15 tunnels, across bridges and around curves to Freshwater Station where our coach will transfer you to your accommodation.



tour itinerary...

- Hotel pick-up from 8.15 9am • Entry to Tjapukai Aboriginal Cultural Park, which includes all theatres, Torres Strait Islander & Aboriginal dances, boomerang
- & spear throwing & bush medicine
- Delicious lunch at Tjapukai [KRST/PKRST ONLY]
- Skyrail Rainforest Cableway 12pm [KQST] or 12.45pm [KRST]
- Free time in Kuranda : approx 1.5 hours
- Kuranda Scenic Rail 3.30pm

kuranda boarding pass...

- No ticketing queues Language options available daily
- Pre-allocated Train & Skyrail tickets
- Exclusive Kuranda discounts
- Efficient check-in by our driver as all passengers are pre-paid SEE BACK PAGE FOR DETAILS

upgrade options...











SII RETURNS: 6.15pm



Kuranda Scenic Rail: Enjoy this historical rail journey to Kuranda.

Kuranda Village: Approx. 1 hour free time to explore this fascinating village.

Rainforestation: At the specified time, your shuttle coach will transfer you to Rainforestation, set in 40 hectares of lush gardens and tropical rainforest. Board the amphibious Army Duck for a different look at the rainforest. An experienced guide will show you unique tropical fruits, ancient rainforest plants and point out a number of our native animals as you meander through the rainforest. Visit the Koala & Wildlife Park. Cuddle a koala (own expense), smile at a crocodile and hand feed the kangaroos and wallabies before returning to Kuranda.



Tour Code: KRPS/PKRPS only: Join the Dreamtime Walk for an insight into ancient Aboriginal Culture. The Pamagirri Dancers perform a range of native dances in the Rainforest Amphitheatre reflecting their culture. A delicious BBQ lunch is also included.

Skyrail Rainforest Cableway: At your scheduled time, join Skyrail Rainforest Cableway for your 7.5km journey over and through World Heritage protected Rainforest.

tour itinerary...

- Hotel pick-up from 7 8.00am
- Kuranda Scenic Rail 8.50am
- Free time in Kuranda: approx 1hr
- Transfer to Rainforestation: KQRS : Army Duck & Wildlife

Park KRPS : Army Duck, Wildlife Park, Dreamtime Walk, Pamagirri Dancers & Aussie BBQ lunch

- Transfer to Kuranda
- 3.30pm Skyrail Rainforest Cableway
- Hostess assisted transfers to Cairns 4.45pm, Cairns Beaches or Port Douglas 5.20pm

kuranda boarding pass...

- No ticketing queues Language options available daily
- Pre-allocated Train & Skyrail tickets
- Exclusive Kuranda discounts
- Efficient check-in by our Driver as all passengers are pre-paid SEE BACK PAGE FOR DETAILS

upgrade options...

Skyrail Diamond View • Gold Class



FOREIGN LANGUAGE KURANDA BOARDING PASS AVAILABLE ON THIS TOUR PLEASE ADVISE LANGUAGE PREFERENCE AT TIME OF BOOKING

tour options **DAYS OF OPERATION:** DAILY: ex Cairns &

> **Cairns Beaches** DEPARTS: 7.30am RETURNS: 5.30pm *KRPS INCLUDES LUNCH



RETURNS: 6.15pm *PKRPS INCLUDES LUNCH TOUR OPERATES IN REVERSE EX. PORT DOUGLAS



kuranda • hartley's crocodile adventures

Kuranda Scenic Rail: Enjoy this historical rail journey to Kuranda.

Kuranda Village: Approx 1hr free-time to explore this fascinating village.

Skyrail Rainforest Cableway: At your scheduled time, join Skyrail Rainforest Cableway for your 7.5km journey over and through World Heritage protected Rainforest.

Hartley's Crocodile Adventures: Coach transfer to Hartley's Crocodile Adventures - the best place to see crocodiles in North Queensland! There is plenty of free time to explore the park and all its wildlife including the unique eco experience of the Wetlands Cruise through the ecologically significant Melaleuca wetlands; the domain of the saltwater crocodile. There is an abundance of wildlife including water birds, turtles, wallabies and cassowaries. See the notorious head shake and death roll of a huge crocodile at the Crocodile Attack Show, also the opportunity to hold a crocodile or cuddle a koala for a photo (own expense). Discover the world's most venomous snakes at the Snake Show before your return transfer.

tour itinerary...

- KHC : KURANDA/HARTLEYS
- Hotel pick-up from 7 8.00am
- Kuranda Scenic Rail 8.50am
- Limited time in Kuranda [1 hour]11.30am Skyrail Rainforest
- Cableway

 Coach transfer & entry to Hartleys Crocodile Adventures 2.00pm..Snake Show 2.30pm..Wetlands Cruise 3.00pm..Crocodile Attack Show 3.45pm..Wallaby & Quoll Feeding 4.15pm..Cassowary Feeding 4.30pm..Koala Feeding

• Transfers : Cairns & Cairns Beaches 5pm

kuranda boarding pass...

- No ticketing queues Language options available daily
- Pre-allocated Train & Skyrail tickets
- Exclusive Kuranda discounts
- Efficient check-in by our Driver as all passengers are pre-paid SEE BACK PAGE FOR DETAILS

upgrade options...

Skyrail Diamond View

CERTIFIED



tour options

FULL DAY : INCLUDES KURANDA

DAYS OF OPERATION:

DEPARTS: 7.30am

RETURNS: 5.45pm

DAILY: ex Cairns &

Cairns Beaches

hartley's crocodile adventures HALF DAY

CERTIFIED Advanced Ecotourism

Hartley's Crocodile Adventures: Simply the best place to see crocodiles and local wildlife in Tropical North Queensland. Enjoy the scenic drive and informative commentary provided as you travel the Great Barrier Reef Drive to Hartley's Crocodile Adventures. 2100 metres of timber boardwalks and pathways lead you on a journey of discovery where you can see an array of wildlife, including beautiful tropical birds, reptiles, insects and other native fauna.

There is then plenty of free time to explore the the park, including the unique eco experience of the Wetlands cruise through the ecologically significant Melaleuca wetlands; the domain of the saltwater crocodile. See the notorious head shake and death roll of a huge crocodile at the Crocodile Attack Show. Why not take the opportunity to hold a crocodile or a koala for a photo (own expense). Discover the world's most venomous snakes at the Snake Show or cuddle a koala before your return transfer departs at 5pm.

Hartley's Crocodile Adventures was created as a showcase for ecotourism and environmental sustainability.



tour itinerary...

- Hotel pick-up from 11.30am
- Coach transfer to Hartley's
- Crocodile Adventures:
 - 2pm Snake Show
 - 2.30pm Wetlands Cruise 3.00pm Crocodile Attack Show
 - 3.45pm Wallaby & Quoll Feeding
 - 4.15pm Cassowary Feeding
 - 4.15pm Cassowary Photo
 - 4.30pm Koala Feeding
 - Transfer to Hotel 5pm

what to bring...

- Comfortable clothes & walking shoes
- Insect repellent Umbrella (in rainy weather)







tour options TOUR CODE DAYS OF OPERATION:

M	DAILY: ex Cairi Beaches	ns & Cns
	DEPARTS: RETURNS:	



FOREIGN LANGUAGE AUDIO COMMENTARY AVAILABLE ON THIS TOUR PLEASE ADVISE LANGUAGE PREFERENCE AT TIME OF BOOKING

cape tribulation, daintree & mossman gorge

The Wet Tropics World Heritage Area covers approximately 900,000 ha and is framed by the Great Dividing Range and the Coral Sea. Stretching from Cooktown in the north and Townsville in the south this unique World Heritage protected area is world renowned for its biological diversity and exceptional natural beauty.

Daintree River Cruise: Reach an understanding of this wildlife environment for one hour, habitat of birds, tree snakes, unique plants and of course the estuarine crocodile.

Alexandra Lookout: After winding through the rainforest of the Alexandra Range, enjoy this spectacular lookout over the Daintree River estuary, Snapper Island and beyond to the Coral Sea.

Tropical Lunch: Enjoy a delicious tropical lunch in a rainforest setting with a choice of quality steak, fish or a vegetarian meal with fresh salads and fruit platter, followed by coffee or local Daintree Tea.

Cape Tribulation: Walk on this world-renowned rainforest beach and admire the coastline and fringing coral reef from the Kulki Lookout.

Mossman Gorge: Visit the Mossman Gorge Gateway Centre and enjoy an Indigenous presentation by the traditional owners of the gorge, the Kuku Yalanji people before boarding your shuttle for the transfer into Mossman Gorge. Your driver/guide will take you for a guided walk sharing their knowledge of this enchanting rainforest environment. Learn about the fascinating secrets of one of the world's oldest rainforests. Driver/guided tour and afternoon tea included.



tour options

DAYS OF OPERATION:

DEPARTS: 7.30am

RETURNS: 6.30pm

DAYS OF OPERATION:

DAILY: ex Port Douglas

DEPARTS: 8.00am

RETURNS: 5.30pm

DAILY: ex Cairns &

Cairns Beaches

tour itinerary...

- Hotel pick-up from 7am
- Daintree River Cruise
- Morning refreshment
- Alexandra Range Lookout
- BBQ Lunch in rainforest settingCape Tribulation beach
- Daintree Ferry crossing
- Mossman Gorge: Including afternoon tea, driver guided walk & Indigenous presentation

other information...

• Minimum age 4 years old

what to bring...

- Comfortable clothes & walking shoes
- Insect repellent
- Umbrella (in wet weather)



Dreamtime Gorge Walk: Down Under Tours, in partnership with Voyages Indigenous Tourism Australia, introduce an 'Australian first' - An Indigenous guided rainforest walk available in 6 languages (exclusive to the Daintree Walkabout tour).

Arriving at Mossman Gorge enjoy tea and damper. You will be treated to a guided rainforest walk along private, easy graded tracks, visiting special places and culturally significant sites, past traditional bark shelters and over

cool rainforest streams. Your experienced interpretive Indigenous guides demonstrate traditional plant use, identify bush tucker sources, share their dreamtime legends, explain the history of cave paintings and provide an enchanting narrative of the rainforest and their special relationships within this unique tropical environment.

Mossman: Your driver/guide will point out the highlights of Australia's most northern sugar town.

Lunch: Silky Oaks Lodge is our lunch venue today where we enjoy a special Barramundi lunch [alternate options available] in this beautiful oasis amidst the rainforest, overlooking the Mossman River. DRESS CODE APPLIES

Daintree River Cruise: Enjoy a fascinating hour cruising through this wildlife environment, which is home to birds, tree snakes, unique plants and the estuarine crocodile - a great photo opportunity.

Port Douglas: Enjoy a short tour of the historical town of Port Douglas. We then continue back to your accommodation.

tour itinerary	tour options				
 Hotel pick-up from 7.15am Dreamtime Gorge Walk 1.5hr walk [600m] Morning tea including damper Sugar town of Mossman Lunch at Silky Oaks Lodge Daintree River Cruise Afternoon tea Short tour of Port Douglas 	TOUR CODE DWADAYS OF OPERATION: MON, WED, FRI & SAT: ex Cairns & Cairns Beaches DEPARTS: 7.15am RETURNS: 5.30pm ex Port Douglas DEPARTS: 8.30am RETURNS: 4.30pm				
other information					
• Minimum numbers apply • Minimu	ım age 8 years old				
what to bring					

- Comfortable clothes & walking shoes
- Insect repellent Umbrella (in wet weather)



FOREIGN LANGUAGE AUDIO COMMENTARY AVAILABLE ON THIS TOUR PLEASE ADVISE LANGUAGE PREFERENCE AT TIME OF BOOKING

IS TOUR



Down Under Tours is the leading tour and transportation operator in the Cairns Great Barrier Reef region, with the largest fleet of coaches and an unparalleled reputation for excellence in Charter.

Combining the most modern fleet of 5 star luxury vehicles with the renowned dedication and professionalism of our dynamic Operations team, gives Down Under Tours the winning edge!

Catering in all aspects of Charter from Airport Transfers to full day charters incorporating the many attractions our region has to offer, our expert Groups Department can assist with all your transportation needs. For local itinerary planning, booking side tour attractions, extended touring requirements - our Groups Department will guarantee your touring is trouble-free.

Down Under Tours is also proud to be the leading Incentive & Convention professionals in the Far North, with a wealth of experience and know-how at our fingertips. We have catered to the diverse needs of groups from 40 people to 4000 people, and we pride ourselves on our ability to provide superior level service second to none for conventions, incentives and private charters.

With its flexible fleet and superior logistics, Down Under Tours can undertake rapid point-to-point group movements for convention shuttles, off-site event transfers, and airport transfers from Cairns Domestic and International Airports to all points between Mission Beach and Cape Tribulation.

Safety is more than a seatbealt:

To ensure maximum safety and efficiency of our fleet, Down Under Tours has installed MT Data, Australia's most advanced GPS Tracking System.

The MT Data system is fitted to all vehicles in our Cairns operation. Features of the system include:

- The ability to track vehicles real-time
- Accurate tracking of distances travelled
- Accurate fuel consumption of each vehicle
 Benchmark calibrations set for 'comfortable ride' and fuel efficiency
- Specific reporting of:
 - Hard Driving (braking, accelerating, cornering) as G-force sensors are fitted to all vehicles
 - ~ Excessive idling
- Driver speed limit warnings
- Immediate alert for accidents
- Each driver has a weekly scorecard
 Passenger satisfaction (time and comfort)
- Driver education
- Driver productivity
- Cost reductions

Please contact our Groups Department for a quote on transfers, private

charters, group charters or extended touring. For quotations, bookings or general enquiries please contact:

phone: +61 7 4047 9004 • email : groups@downundertours.com

our fleet



44-53 Seater

Our 44-53 seat vehicles are made up of Denning Phoenix & Volvo vehicles.

All vehicles are equipped with leather seats & timber floors. All vehicles are seat-belt equipped.



28 Seater

This custom-built vehicle is predominately used for our Cape Tribulation (CTR) FIT tour, however can be used for selected touring. Features include 2x2 leather seating & panoramic windows to maximise viewing.



This vehicle features 2x2 leather seating & timber floors. Seat-belt equipped. NB: This vehicle cannot be used on any mountain range (Kuranda, Rex, Gillies, Palmerston or Alexander).



 24 Seater
 20 Seater Coaster

 is
 This vehicle features 2x2 leather
 Additional features to your standard

Additional features to your standard Coaster include leather seats, lap sash seat-belts, wooden floors, premium sound system with CD/ DVD player & tinted windows.



familiarisation policy

To assist in selling our products, Down Under Tours would be delighted for you to experience one of our fantastic products when visiting Cairns and the Great Barrier Reef Region. Down Under Tours offers all industry collegues [travel agents, reservations consultants and product managers] FOC travel. Friends and family travel at a discounted rate. [Four full working days notice is required for all famil requests].

Please contact sales@downundertours.com for requests.



EMAIL: res@downundertours.com • www.downundertours.com

CONDITIONS: 1.Down Under Tours ("DUT") accepts no responsibility for passengers or their property failing to be at designated points at designated times or for any loss or damage arising out of such failure. 2. The laws of Queensland govern the tour. 3. Not available from Holloways Beach, Machans Beach and Yorkey's Knob. 4. Childrens ages 4-14 inclusive. Children under the age of 4 travel free of charge unless specified. 5. A 25% fee applies for any cancellations on day of travel, or for passengers who fail to appear on day of departure. 6. The Kuranda Scenic Rail (KSR) is subject to extreme weather conditions resulting in non-operation. In this instance, return Skyrail will be provided to substitute the KSR portion. You will be advised on the day of alternative arrangements that will be available to you. 7. Cancellation fee applies on all Gold Class bookings

You will be advised on the day of alternative arrangements that will be available to you. 7. Cancellation fee applies on all Gold Class bookings amended or cancelled on day of departure. 8. Allow a 15 minute window from pick-up time. 9. Merchant fees apply on all credit card payments. We accept Visa, Master Card & Amex. 10. Valid to 31/3/2017. Down Under Tours Australia A.B.N. 19 011 012 945 • P.O. Box 5670, Cairns QLD 4870 • FOR FULL LIST OF TERMS AND CONDITIONS PLEASE REFER TO www.downundertours.com/conditions

